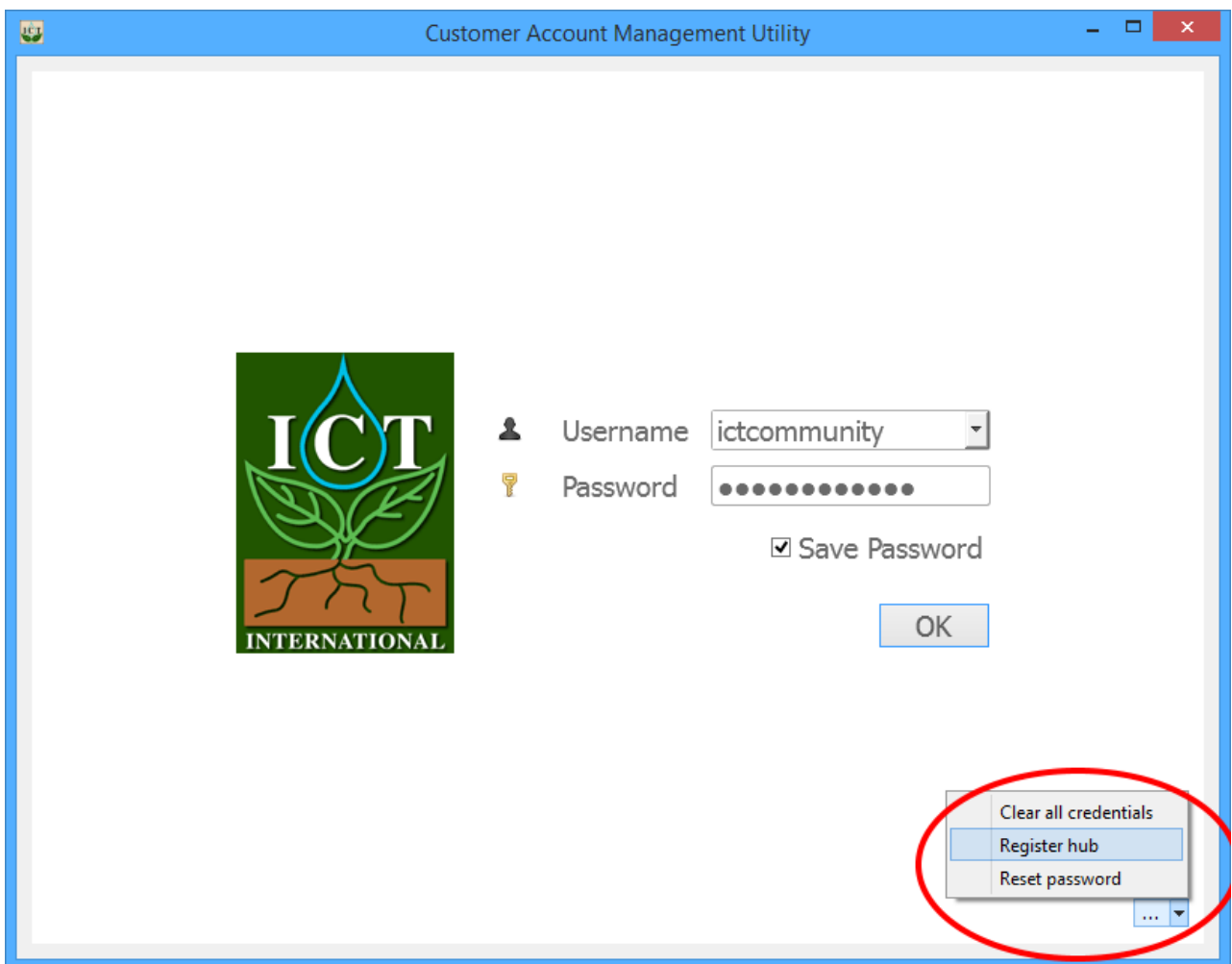
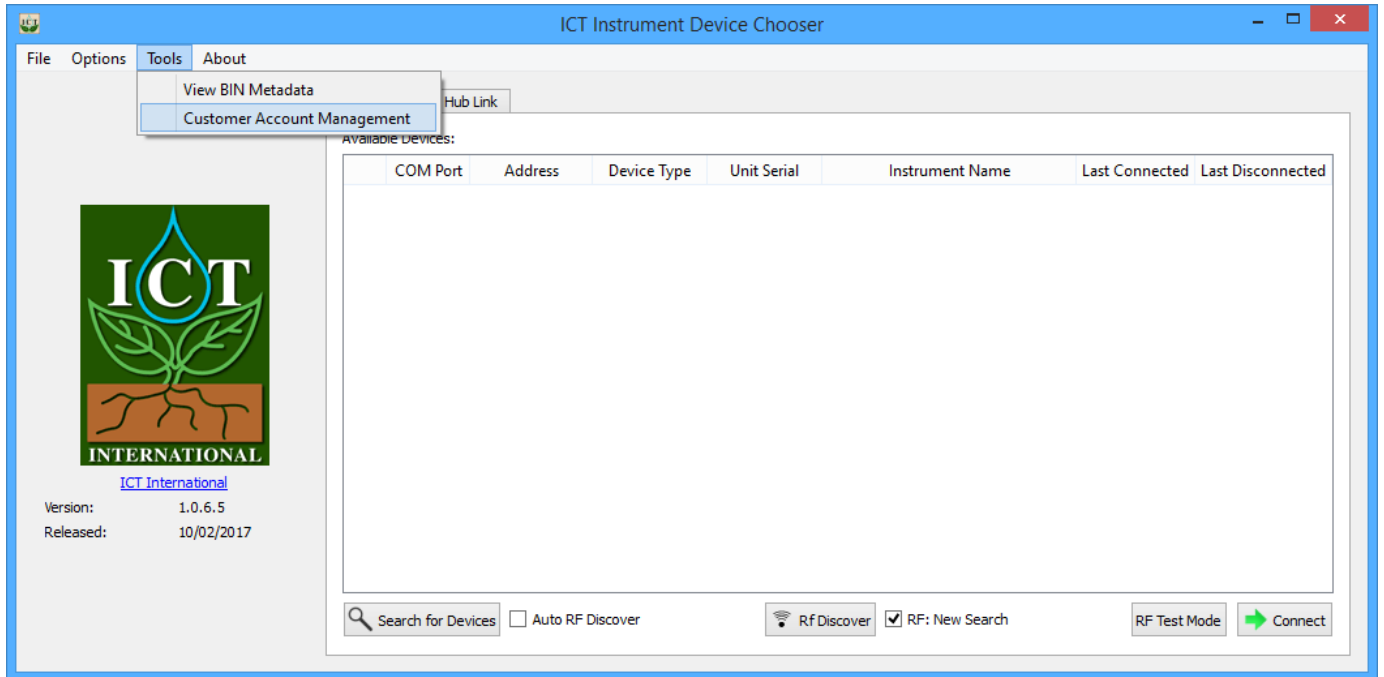


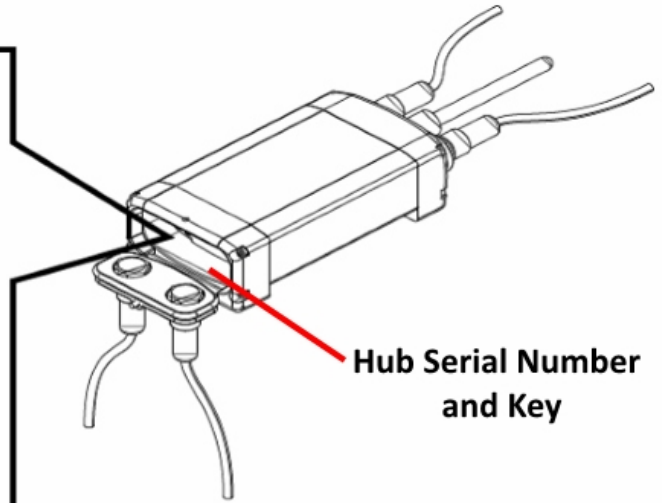
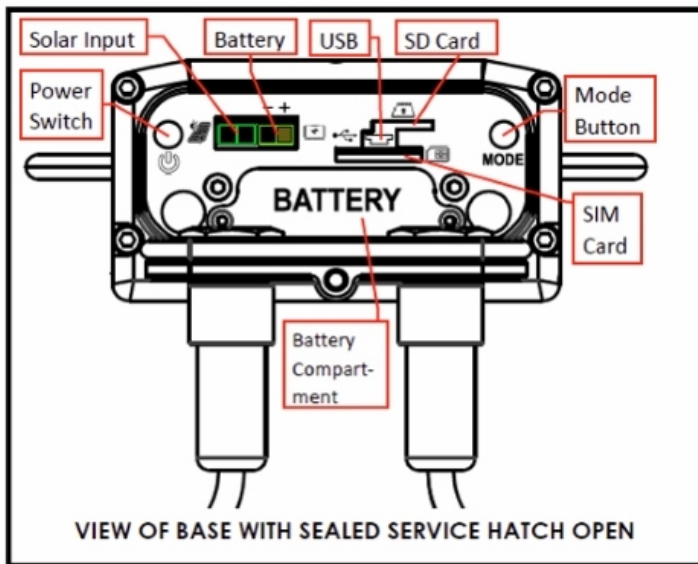
Customer Account Management Utility

Open the ICT Instrument Software – Customer Account Management is under the Tools menu.



To create a new account, click the menu button in the bottom right corner and select 'Register hub'. You will need the Hub serial number and Hub Key from inside the Hub service hatch.





Customer Account Management Utility

ICT Customer Account Management Utility

Registration

Set up your new account by entering in your details, and the details of the Hub you wish to link, and press OK.

Account information

Username

Password

Confirm password

Email

Confirm email

Hub details

Hub serial

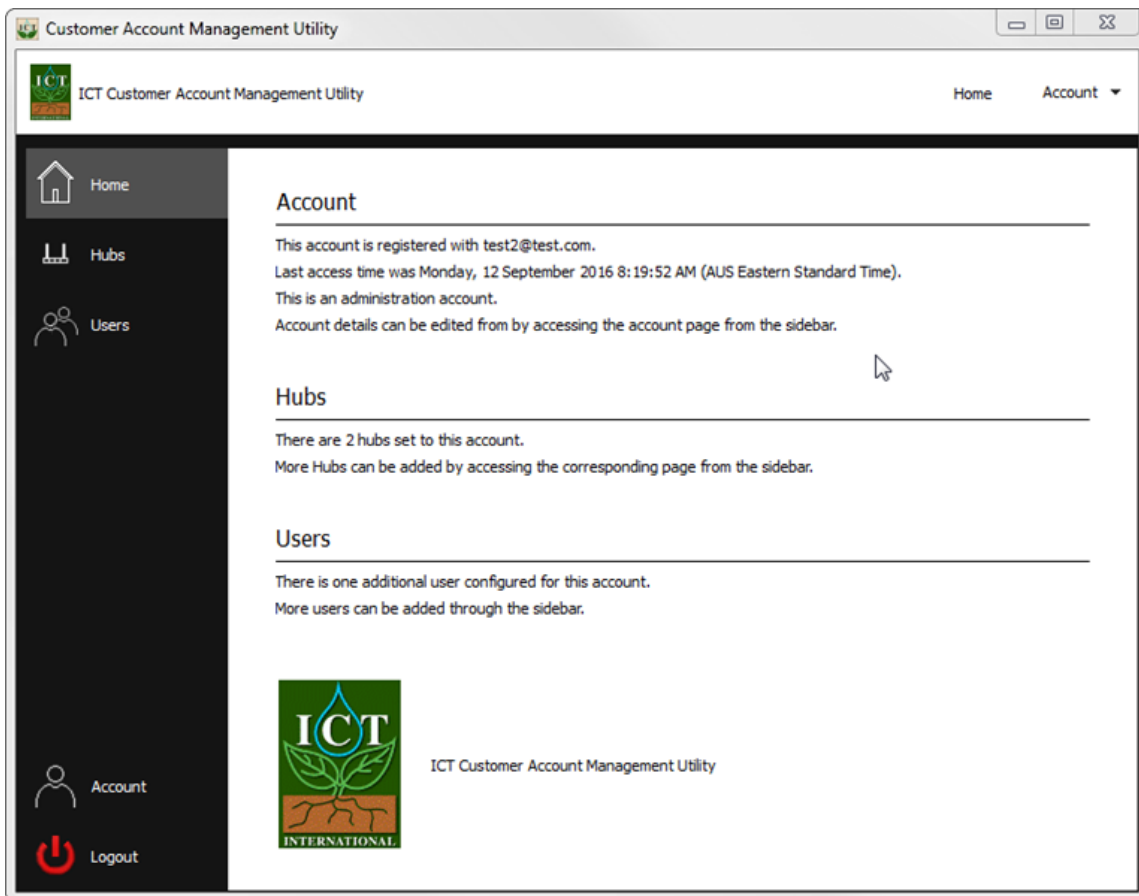
Hub key

Timezone

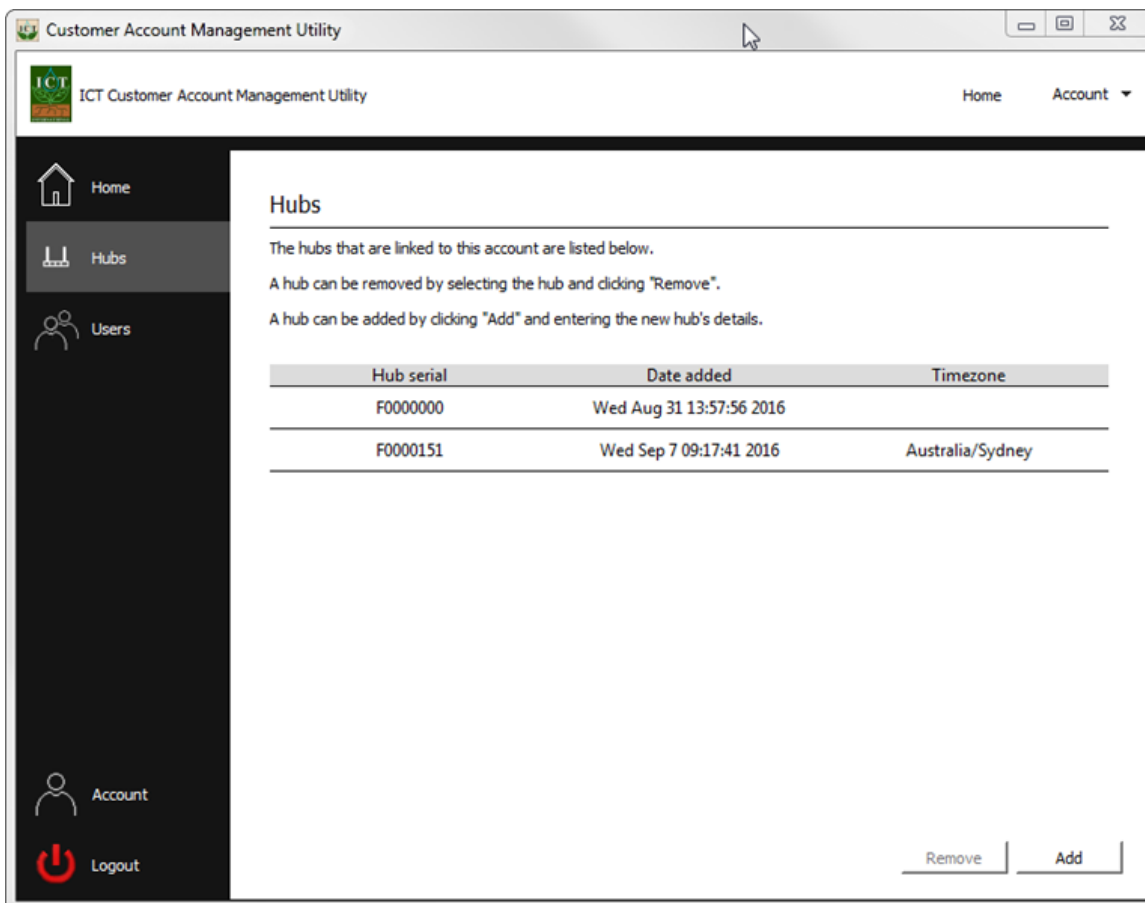
Back OK

Enter a username and password of your choice, and an email address for account recovery. Enter the Hub Serial and Key, and the Timezone the Hub is installed in.

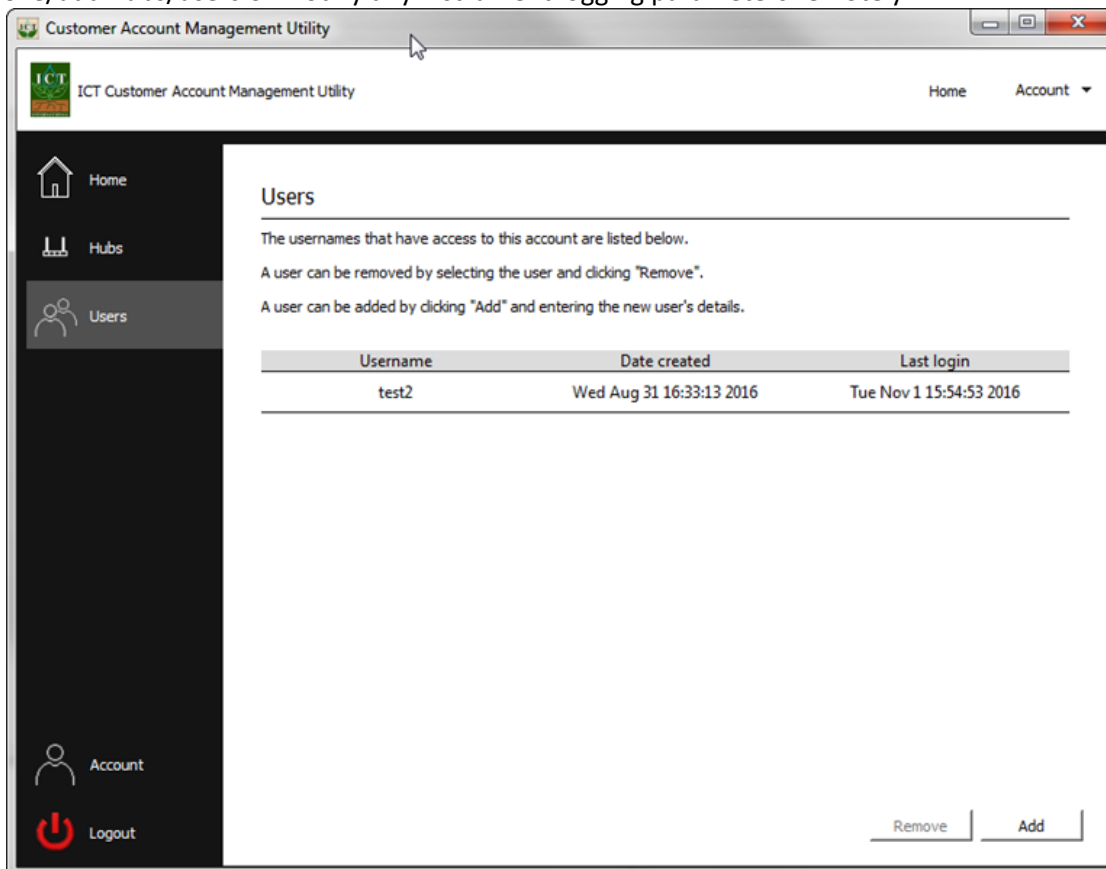
After creating an account and logging in, the home page is displayed, which gives an overview of your account, hubs, and users.



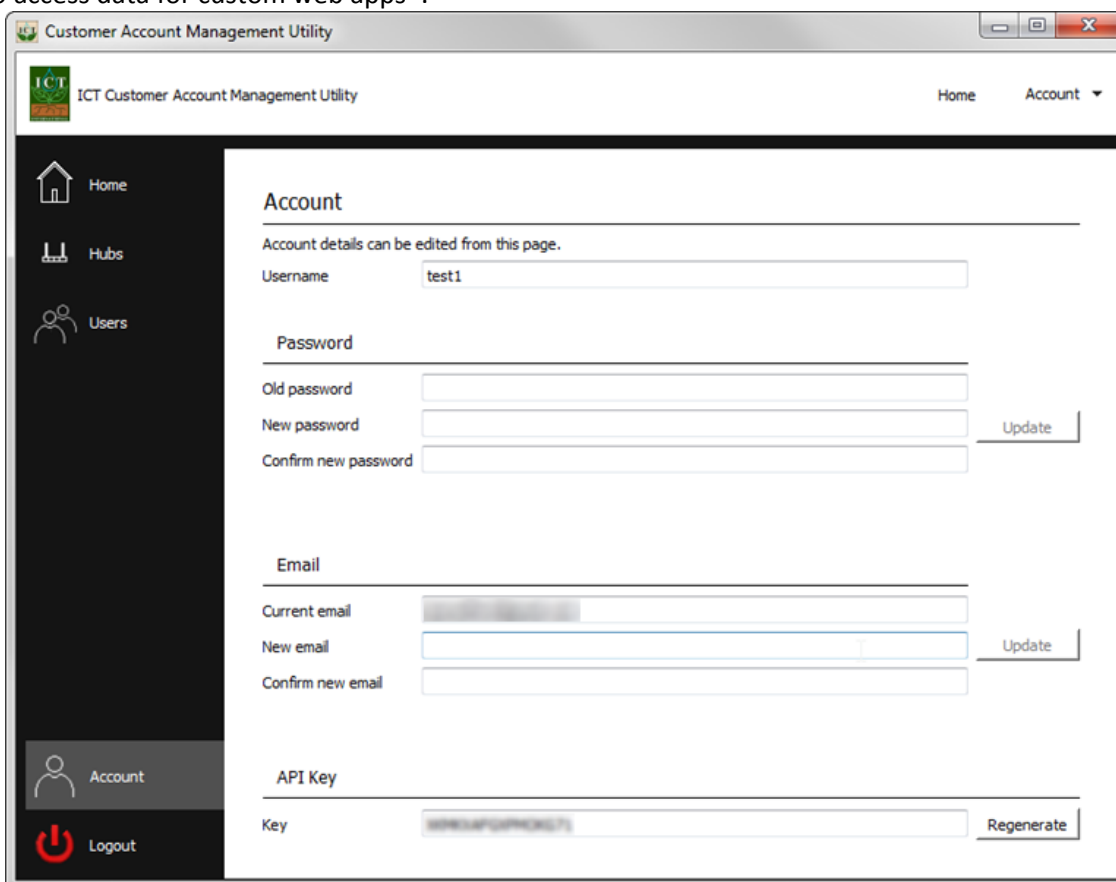
From the Hubs menu, you can add or remove hubs and/or edit their timezones.



From the users menu, you can add or remove non-admin users. These users will have access to data, but will not be able to remove/add hubs/users or modify any instrument logging parameters remotely.



You can change account details from the account screen. This includes regenerating the API key, which is the unique key used to access data for custom web apps*.



When a new hub arrives:

- Register that Hub with your existing account, or create a new account
- Register any subsequent hubs
- Add any sub-users you want to have access to the data
 - These sub-users can then change their password from the account screen once they log in for the first time.

If a user forgets their password, clicking the button on the bottom right of the login screen gives them an option to reset their password by providing their username and email. The back-end will generate a random password and email it to the email address associated with the account.

If you do not receive a password reset email, be sure to check your junk email folder.

*Note: API Key access is not available for all customers. Contact sales@ictinternational.com.au for more information.

Enquiries: sales@ictinternational.com.au
8/03/17

